### Practice Recovery Strategies in the Post-Coronavirus World

Mario Fucinari, DC, APMP, MCS-P, CPCO 2 Hours Sponsored by NCMIC\*



Logan University's Department of Postgraduate Education is proud to present this important webinar taught by Mario Fucinari, DC, APMP, MCS-P, CPCO. Dr. Fucinari is a 1986 graduate of Palmer College of Chiropractic and is an internationally known expert in compliance.

The Coronavirus pandemic has created a paradigm shift in the way a practice is managed. Changes to the staff training, personnel protective resources, and vital documentation need to be updated to ensure Federal, State, and local laws and regulations. Whether you are open, closed, or partially open, it is important to mitigate

your vulnerabilities. Dr. Fucinari will show you ways to assess the many risks during the crisis and present a step-by-step approach to maintain compliance through the recovery of your office strategies.

Categories Addressed:

- Risk Management
- Recordkeeping
- Documentation
- Ethics

Learning Objectives:

- Learn HIPAA guidelines for emergency management
- Identify hazards and mitigation risks for the COVID-19 virus in the chiropractic office
- Develop an emergency plan for patient access to chiropractic care
- Recognize elements of the risk assessment that must be documented
- Learn Federal guidelines for practice recovery
- Establish risk management documentation requirements post-Coronavirus

# Hour One

- The Paradigm Shift Facing Us
- The Untold Pandemic: The Opioid Crisis
- Emergency Mode Operation Plan
- Policies and Procedures in HIPAA
- HIPAA Exceptions
- The Plan for Practice Recovery
- How to Reboot Your Office Procedures
- Policies and Procedures in Recovery

Hour Two

- Known exposure Risks
- Notices to be posted for the staff and public
- Plan Declaration
- OSHA
- Your Communication Plan
- Non-Discrimination Procedures
- Activation of the Team
- Vendor Notification

\*Full-time DCs get a yearly 5% Risk Management discount from NCMIC for three consecutive policy years for attending a qualified seminar. 8 hours of qualified instruction is required and must be obtained within one year. Seminars of less than 8 hours will require that the DCs contact NCMIC once they have accrued the full 8 hours. Seminar discounts earned up to 30 days after the policy renewal date will apply immediately; those earned 30+ days after the renewal date will apply at the next policy renewal date. Part-time DCs are eligible to receive half this discount.

Register online, call us at 1-800-842-3234, or email postgrad@logan.edu.

# **Top 10 Most Common Documentation Errors**

Mario Fucinari, DC, APMP, MCS-P, CPCO



Mario Fucinari, DC, APMP, MCS-P, CPCO is a 1986 graduate of Palmer College of Chiropractic. He is one of the most respected instructors in our profession. Logan University's Department of Postgraduate Education is excited to have him here to present *Top* 10 Most Common Documentation Errors.

When it comes to documentation, knowing how to accurately document a patient's care may mitigate denials, recoupment or even fines and jail time. We will explore the most common errors made in various insurances including Medicare, personal injury, Blue Cross and cash. Learn what the carriers are looking for and

avoid the top errors to improve your record keeping on Monday morning.

Learning Objectives:

- Gain an understanding of why documentation failure can lead to medical errors
- Learn documentation guidelines and requirements
- Identify documentation requirements for different case types

- Understand staff's responsibility to provide documentation elements
- Identify legal aspects of proper documentation

### Hour One

- Ramifications of Altered Records
- How to Legally Amend Records
- Documentation of Telephone Conversations
- Documenting Patient Non-Compliance
- Box 14 in All Types of Cases
- The Episode of Care
- Legibility of Notes

# Hour Two

- Medical Decision Making of Ordering Tests
- Documentation of Functional Loss
- Documentation of Rationale of Therapeutic Procedures
- Poor Assessment Details
- The ABCs and 1,2,3s of Modifiers
- Treatment Plan Documentation
- Let's Get Specific with the Diagnosis
- Signature Requirements

\*Full-time D.C.s get a yearly 5% Risk Management discount from NCMIC for three consecutive policy years for attending a qualified seminar. 8 hours of qualified instruction is required and must be obtained within one year. Seminars of less than 8 hours will require that the D.C.s contact NCMIC once they have accrued the full 8 hours. Seminar discounts earned up to 30 days after the policy renewal date will apply immediately; those earned 30+ days after the renewal date will apply at the next policy renewal date. Part-time D.C.s are eligible to receive half this discount.

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