

Student Affairs FAQ's

Updated April 1, 2020

Academic Success Coaches

Will my ASC be available during the health crisis?

Yes, our team of Academic Success Coaches have been set up with the technology to work from home. Whether it is email, instant message or phone they are able to support you in the weeks ahead until we return to normal operations on campus.

Will my ASC be available to approve my schedule requests for the upcoming Summer Term?

Yes, our team of Academic Success Coaches are working remotely to ensure that you can continue your education during the public health crisis. They will be monitoring Self-Serve requests and either approving based on prior degree planning or working with you to discuss options. Fortunately our classroom delivery systems allow you to not lose time towards your graduation goals.

What happens if I had regularly scheduled appointments to meet with my ASC on campus?

While we would love to see you in person, we are all supporting social distancing efforts to slow the spread of Covid-19. Look for communications via your Logan email account to move your appointments to a distance format (email/phone/instant message/Zoom meeting).

Is the summer term still on?

Yes, the summer term is still on at this point in time. Classes will start on Thursday, May 14th.

Peer-Tutors

Will tutors still be available this term?

Yes, the tutors have been provided the tools to conduct virtual sessions via Zoom Meeting for video and/or audio options. Additionally, with all students having Office 365 accounts, some tutors may elect to share documents (or you share with them) and use them in real-time to discuss your courses/content/questions (interact in the same document in real-time by typing). Distance tutoring can still be effective but please be patient with the tutors as they adjust to facilitating a session in new ways.

Learning Resources Center

Is the library staff still available for assistance?

Yes! We are available remotely during the same library hours as before. You may contact us through instant messaging, text, phone, email, or a Zoom meeting. Please visit this guide for detail on hours and contact points: <https://libguides.logan.edu/LRCaccess>.

Is the Learning Resource Center physical space open?

No. In keeping with St. Louis County's Stay-at-Home order, the LRC is closed until further notice. However, library staff are working remotely and available to help you. Please visit <https://www.logan.edu/campus-resources/lrc/> for details on contacting library staff and accessing electronic materials.

What do I do with library materials I currently have checked out?

Keep any materials that are currently checked out until the library reopens. No late fees will be charged during this time.

How can I study for anatomy without access to bone models?

Visit this guide to view other study materials, such as Acland's, Visible Body, or eBooks: https://libguides.logan.edu/human_anatomy. If you run into any issues with access, contact us at library@logan.edu or via chat.

Can I request books through MOBIUS?

All physical book borrowing through MOBIUS has been suspended.

Which library materials can I access?

We have a lot online! The library has an abundant collection of online materials. Including [eBooks](#), [audiobooks](#), [streaming video](#), [databases](#), [mobile apps](#), and [journals](#).

I need an article in full text. Can I still get it?

Yes! We are working to fulfill requests for full text articles during all regular library hours. Because many U.S. libraries are closed, some interlibrary loans may take a bit longer than usual and we may have difficulty obtaining something that would be scanned from print format, but we will do everything we can to get full text to you!

Student Affairs FAQ's

Updated April 1, 2020

Writing Center

Is the Writing Center still open?

Yes! Although Writing Center staff are working from home, the Writing Center remains available to students. The office in room 136 is closed, but you can call us at 636.230.1880 during normal business hours.

Is email feedback the only option?

While email feedback remains an option, we are also offering telephone and Zoom video appointments. You can make an appointment at <https://outlook.office365.com/owa/calendar/LoganWritingCenter@LoganUniversity.onmicrosoft.com/bookings/>

When is the WC open?

For email feedback, please send your assignment to writingcenter@logan.edu and allow at least one business day Monday-Friday (24 hours on Saturday and Sunday) to receive feedback. Telephone and Zoom (video) appointments are available Monday-Friday 9am - 7pm and 10am-2pm on Saturday and Sundays.

Is the WC only for long papers?

We help any Logan Leopard with any written work, from discussion board posts to capstones and other long research projects. We're also happy to answer questions about all aspects of writing.

Does the WC edit papers?

We take a big picture approach to writing and try to help with all aspects of writing, not just grammar and punctuation. We will happily point out and explain any errors we do find, however!

Career Services

Do I still have access to Career Services during this time?

Absolutely! We are happy to be able to provide students with a full range of Career Services. The only change we have made is the way in which you will need to access services. Due to COVID-19, Career Services team members will be working remotely and staff members will be available during regular office hours 8:30 am – 5 pm Monday – Friday. The easiest way to request a meeting time with a Career Strategist is via Handshake: <https://logan.joinhandshake.com/>. Simply login to Handshake using the same credentials that you use to access your university email account, scroll over and click on "Career Center," then click on "Appointments," and choose a time that works best for you.

Is there a particular staff person that I should be working with?

Jazmine Newsome serves students in the College of Health Science and she can be reached via email: jazmine.newsome@logan.edu or phone: 636.230.1933.

Dana Wehrli serves students in the College of Chiropractic and she can be reached via email: dana.wehrli@logan.edu or phone: 636.230.1936

Absences

How will absences be handled during this time?

Depending on the reason for an absence, it may or may not fall under Logan's excused absence policy in the Student Handbook (<https://www.logan.edu/wp-content/uploads/2020/01/2019-2020-Student-Handbook-and-Academic-Catalog.pdf>). Specifically, students are granted an excused absence, with proper documentation and notice, for the following reasons:

- Bereavement of a family member
- Jury duty/court appearance
- Military service
- National Licensure Examinations
- Off-Site sanctioned events
- Religious observance
- Serious illness
- Verified medical emergency of a dependent (as defined by the IRS standards)

Each of these areas requires documentation as outlined in the handbook. If a situation is covered here, the documentation is submitted to the Student Care Manager for review. Once approved, faculty will be notified of the absence and you will be allowed to make up anything missed. It is the student's responsibility to work with faculty on developing a plan to address missed assignments or exams. Any questions about the excused absence policy or procedure can be directed to Jennifer.Starks@logan.edu.

Student Affairs FAQ's

Updated April 1, 2020

Well-Being

I'm feeling anxious and stressed. What resources are available?

Going through something like this could make you feel a whole range of challenging emotions, including stress, anxiety and depression. It is important to find ways to care for your mental and physical health. Logan has several options to help you cope. First, you can contact the Student Care Manager, Jennifer Starks, to discuss your concerns and get helpful strategies or referrals. Meetings can be virtual or by phone.

Second, as a Logan student, you have access to our Student Assistance Program (SAP) through H & H Health Associates. They provide a number of services including telehealth and short-term counseling in your area. To use this service, call 1-800-832-8302. This program is available to our students and their immediate family. When you call, let them know you are a Logan student. They will ask some basic questions (what service do you need, where do you live, etc.). It is possible to chat with a counselor by phone, messaging or video. Should you desire in-person support, they will give you the name & number of a contracted therapist in your area. You then call the provider to set up the appointment. Typically, you'll get 3-5 sessions. This service is free and completely confidential.

Finally, should you need immediate support for a mental health crisis, please contact any of the following resources:

- Behavioral Health Response (local St. Louis crisis resource) 800-811-4760
- Suicide Prevention Lifeline – 1-800-273-TALK (8255) or text message to 838255
- Suicide Prevention Lifeline for Spanish speakers - <https://suicidepreventionlifeline.org/help-yourself/en-espanol/> they have a dedicated line for Spanish speakers 1-888-628-9454
- National Grad Crisis Line 1.877.472.3457

What resources are available to help with food or utility bills?

- Food - <https://www.feedingamerica.org/find-your-local-foodbank>
- Utilities - Call United Way at 211 or visit <https://www.unitedway.org/find-your-united-way/>
- Contact the Student Care Manager, Jennifer Starks at (636) 230-1970 or Jennifer.Starks@logan.edu if you need additional resources.

Student Involvement

Can my club/organization still meet?

Yes! All club presidents were provided with information on how to create a FREE Zoom account and schedule a video conference call for club meetings. Presidents are required to share those meetings with our Student Involvement Coordinator, Danielle Klobe (Danielle.Klobe@logan.edu or 636-230-1749), so that we can continue to track who is meeting and when.

Can our clubs/organization still host events?

I am confident that we will come to a place where this is possible. All clubs are welcome to host faculty/staff speakers that are Logan employed on their meeting calls and Danielle Klobe would love to chat with anyone who is wanting to host a virtual event.

Are Club Renewals still happening?

Yes! All Presidents were given information about club renewals going live with a tentative due date. Specific instructions were sent on how to go back into a submission that was already started so that they can complete as much as they can while still practicing social distancing.

Is LSG still meeting?

Yes! LSG is still holding regular Executive Board meetings every Monday via Zoom and as of right now are hosting Zoom meetings for Roundtable with plans to discuss what to do about General Assembly

Will there still be campus programming?

Yes just in a different way! We plan to continue campus programming with adjustments to moving virtually and changing up our previous plans to work in an online setting. Please make sure you are following @loganstudents on Instagram and Facebook if you have those platforms and/or be on the lookout for emails about different happenings.

Title IX

How will my status as a pregnant student be handled?

Student issues regarding pregnancy including the **Notice of Pregnancy**, **Pregnancy Leave** and **Return from Pregnancy Leave** will continue to be addressed immediately by the office of Diversity and Compliance. Our policies for pregnancy apply to all students regardless if they are physically on campus, or learning virtually. Please contact the Title IX Coordinator at 636-230-1932 or herb.caldwell@logan.edu with any questions or concerns.

Student Affairs FAQ's

Updated April 1, 2020

Wellness Center

Is the Wellness Center open?

No. After a thorough cleaning and disinfecting, the wellness center has been closed and secured.

Are the outdoor facilities open?

Yes. The pickle ball / tennis court, the disc golf and the walking track are open and are great options for fitness and recreation. The beach volleyball courts, basketball court, outdoor rig and softball / multipurpose fields are open and available for use. We remind everyone of the social distancing guidelines of staying 6 feet away from others. For this reason, pickle ball / tennis, the walking track and the disc golf course are fantastic options.

Can we use any of the balls and other equipment from the wellness center?

Unfortunately, not at this time.

Are Sports Clubs competing?

Club Sport activities are hold. This is due to several reasons – many of the facilities we use are closed, many of our students are not in St. Louis, the close proximity of sports is not in line with the CDC guidelines of social distancing. We do expect to resume all sports as soon as feasible.

What is going on with Intramurals?

We were able to complete the regular season of bowling before the break. A playoff was scheduled for after the break has been postponed. Once we return, if enough teams are interested, we can revisit that.

Summer Intramurals of softball and beach volleyball will depend upon when we are able to return to more normal operations and the interest.

Currently we are offering an online eSport game. There will be a short Rocket League offered on all platforms. Participation and playoff prizes will be offered. To register visit <https://missioncontrol.gg/play>.

How can students and Logan community stay active and fit?

We are working to provide ongoing ideas, options, guidance and motivation on our Facebook page [Logan Wellness Center, Intramurals, and Club Sports](#). Some of these will focus on self-quarantine exercises while others will involve outdoor pursuits. Be sure to check it frequently for the latest videos and updates.

There are many ways to exercise and keep your social distance. Getting outside is a great one. Walking, running, hiking, biking are all great options in which it is easy to enjoy by yourself or with others who are at least 6 feet away. If you are in the area, be sure to visit our disc golf course. You don't even need your disc to enjoy it.