

Update on Logan University Health Center Operations

April 13, 2020

In light of the recent “stay at home order” in effect throughout the St. Louis region, we want to communicate the current status of our health center operations.

While visits to health care providers are included in most descriptions of “essential activities” (including the stay at home order in effect in the St. Louis region), some health care visits are more essential than others. We know that chiropractic care is essential for a wide range of patients and conditions. We also know that any close social interaction increases risk for community spread of pathogens responsible for the ongoing COVID-19 outbreak. Therefore, it is prudent to apply responsible judgment in weighing the risks and benefits of any given patient visit.

**Logan University Main Campus
Montgomery Health Center**
1851 Schoettler Road
Chesterfield, MO 63017
636-230-1990

Hours of Operation
Monday – Friday
9am – 6pm

Mid Rivers Health Center
6131 Mid Rivers Mall Drive
Saint Peters, MO 63304
636-397-3545

Hours of Operation
Monday – Friday
10am – 6pm

Consequently, the Logan University Health Centers have implemented the following guidelines and procedures for continuing patient care during this public health crisis:

- Clinics will remain open for patient care that is determined by our clinical staff to be essential under the current circumstances. The clinics will be operating with limited hours and reduced staffing. The status of clinical operations will continue to be updated as necessary depending on demand, local conditions, and other factors.
- Patients are required to call the clinic in advance of any visits for information about need and availability of in-clinic visits and remote services such as telehealth services. Patients with health emergencies should dial 9-1-1. Patient who call our clinics outside of our usual hours of operation with urgent needs can leave a voice message and we will return calls as soon as possible. Patients needing to reach us outside of our operational hours may call 314-648-5600.
- All patients seeking appointments will have an initial telephone screening by one of our physicians to determine the need, including risks and benefits of a visit to our facility.
- For care that is deemed to be not essential, we may be able to conduct a telehealth visit (consultation and recommendations over the phone or computer). Otherwise, we can schedule an in-office visit at a future time when circumstances permit. Non-essential care includes:
 - Wellness visits
 - Visits for complaints or conditions that can be reasonably managed with self-care
 - Visits that can reasonably be conducted via telehealth
- Patients that may benefit from a telehealth visit include those with acute or chronic conditions that are not debilitating.
- Services that are deemed to be essential during the current circumstances, and therefore warranting a clinic visit, may include evaluation and management of acute conditions involving:
 - Severe, unremitting musculoskeletal pain
 - Numbness, tingling or weakness in the extremities
 - Significant functional deficits such as inability to sit, stand or walk
- All patients presenting to the clinic will undergo a general screening for possible COVID-19 status and will be processed accordingly. Patients with suspected COVID-19 infection will be immediately referred to the Saint Louis Department of Health. COVID-19 testing is not available in Logan’s health centers.
- Upon arrival at the clinic, patients who do not already have a mask will be given one to wear during the visit to reduce the risk of exposure to themselves and others.

Our goal is to serve our community by providing needed and responsible care to our patients. We encourage you to speak with your health care providers to help determine the best course of action in any given situation.

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