

FAQs for Logan Students, Faculty and Staff

Updated April 1, 2020

What should I know about campus closures?

All classes and labs moved online Monday, March 23 through the rest of the trimester. For technology difficulties, please contact Dr. Brad Hough, Brad.Hough@logan.edu. For content and curriculum questions, please contact Dr. Kimberly O'Reilly, Kimberly.OReilly@logan.edu.

Are students required to return to the clinic at this time?

While the Logan University clinics remain open, they are operating with limited hours and limited staff. As a portal-of-entry health care provider and consistent with other local health care centers, Logan is providing care to a reduced volume of patients. Opportunities for students to work at Logan's Health Centers are both optional and limited during this time. Please reach out to Dr. Jason Goodman, Jason.Goodman@logan.edu, to determine availability. To help minimize time needed to spend in the clinic later, students in Trimesters 7-10 will receive work related to online case management. Students who are currently in Trimester 7 – 10 who are unable to complete their clinical requirements may request to complete their clinical hours next trimester and receive an incomplete from their clinic instructor (clinician).

Please contact your clinician if you are completing your clinical rotation site. If you are completing your rotation at an off-site location, please contact Dr. Jason Goodman, Jason.Goodman@logan.edu.

If you have any additional questions or concerns, please contact Associate Provost and Dean of the College of Chiropractic Dr. Joe Pfeifer, Joseph.Pfeifer@logan.edu.

What additional events/programs are canceled and what facilities are closed?

St. Louis County and St. Louis City issued a mandatory stay-at-home order, effective Monday, March 23 to prevent further spread of Coronavirus/COVID-19 in the St. Louis region.

Logan is complying with the announcement and only personnel who are essential to critical University operations will be on campus at this time. The Logan University departments of Admissions and Financial Aid, Student Services and Academic Affairs will be available to you via email and phone throughout this time.

- All of Logan's weekend electives are canceled for the next six weeks. Weekday electives will be online.
- Logan's on-campus Postgraduate Seminars are canceled through mid-May. All upcoming dates for Certification programs will be postponed until
- Postgraduate staff can reschedule at the appropriate time. For more information or questions, please email postgrad@logan.edu.
- The Tour of the Body program is suspended for the next six weeks; Memorial Services for anatomic donors will be rescheduled.
- Spring Symposium is canceled for 2020.
- Any admissions-related events on-campus will be suspended for the next six weeks.
- The following facilities will be closed: The Purser Center, Wellness Center, the majority of classrooms in the Administrative Building, the Student Center and the cafeteria for the next six weeks.
- The Testing Center is closed and will be operating remotely until further notice. For more information, please reference the testing section below.
- The LRC is closed until further notice. However, library staff are working remotely and available to help you. Please visit <https://www.logan.edu/campus-resources/lrc/> for details on contacting library staff and accessing electronic materials. LCR personnel are available remotely during the same library hours as before. You may contact them through instant messaging, text, phone, email, or a Zoom meeting. Please visit this guide for detail on hours and contact points: <https://libguides.logan.edu/LRCaccess>.
- The Bookstore is closed until further notice.
- The Basic Sciences Building is closed until further notice.

What will remain open?

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- Select areas of campus, including some offices, will remain open.
- The Alumni & Friends House will remain open, at this time.
- The Montgomery and Mid Rivers Health Centers remain open with limited hours for patient care and student clinics.

How can we find contact information for faculty and staff?

The link below provides instructions for obtaining contact information to Logan faculty and staff.
<https://www.logan.edu/wpcontent/uploads/2020/03/DirectoryInstructions.pdf>

COVID-19 FAQs for Logan Students, Faculty and Staff

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Does the Spring Break extension affect the trimester end date?

At this time, the trimester ending date will not be affected. Professors will be instructed to communicate with students regarding updated course schedules and exam dates.

What if I don't have access to a computer for online instruction?

For those students in the St. Louis metropolitan area who don't have access to computers at home, Logan will make computers available at the Mid Rivers Health Center in St. Peters, Mo., as soon as possible. This will require scheduling and will be limited to 10 students or less at one time. More information to follow, including a point of contact for scheduling and computer access. Students may use their iPads for all school work and testing (Exemplify).

Will student preceptorships and internships continue?

Student preceptorships and internships will continue at the discretion of the provider and facility. If completing a preceptorship or internship at this time is not possible because of closures, students will be granted an extension and Logan will assist you in finding another viable option. Please contact Dr. Jason Goodman at Jason.Goodman@logan.edu or Linda Kenny at Linda.Kenny@logan.edu.

Will the April 25 commencement be cancelled?

Logan University will host a virtual graduation awards ceremony for all students in the April graduating classes. More information about accessing the virtual awards ceremony will be sent to our April graduates, faculty, and staff in the coming days.

April award recipients who plan to attend graduation in August are invited to attend the August 21, 2020 awards breakfast with the August graduating class and be recognized in person and receive their award at that time instead of having their award mailed.

On August 22, 2020 we will host two graduation ceremonies and receptions:

- August 22, 2020 10:00 am: This ceremony will be for the graduating classes of August 2020 Doctor of Chiropractic and the April and August 2020 College of Health Science. A reception for the graduates and their guests immediately follows.
- August 22, 2020 4:00 pm: This second graduation ceremony will be for the April 2020 Doctor of Chiropractic and the Doctor of Chiropractic dual degree graduates. A reception for the graduates and their guest immediately follows.

After April 25, current Trimester 10 students who have completed all academic requirements to graduate will receive their transcripts and diploma in the mail. Please contact the Registrar's office to confirm your current address at registrar@logan.edu. More information for spring 2020 graduation candidates can be found on the Logan Graduation webpage.

What is the status of upcoming National Board of Chiropractic Examiners (NBCE) exams?

Students may check for NBCE exam cancellations and rescheduling updates at mynbce.org / examinfo.com.

Are you canceling Spring Symposium?

Yes, Spring Symposium is canceled for 2020.

What is Logan doing to reduce risk and spread of infection on campus?

We have enacted more frequent and rigorous cleaning and disinfecting procedures on campus, including:

- Disinfecting all areas of the University daily using a misting gun with the product Vital Oxide
- All classrooms, including desks and chairs, as well as handrails and doorknobs, will be cleaned multiple times throughout the day
- More hand sanitizer dispensers are being installed throughout campus
- All adjusting tables, exam tables in the clinic and labs, as well as other hard surfaces, will be cleaned multiple times throughout the day
- More manpower, including the facilities team, will be added to our hard-working cleaning crew
- To reduce proximity, we plan to keep group size, either in the waiting rooms or testing areas, to 50 individuals or less at any given time.

Everyone is reminded to take precautions to prevent the spread of infectious disease, including washing hands with soap and water for at least 20 seconds, covering your nose and mouth when coughing or sneezing, and avoiding touching your eyes and face. If you feel ill, please stay home and contact your doctor or health care provider.

What is the University's current policy for travel?

All non-essential University travel is strongly discouraged through March 20, 2020. This includes any non-essential travel associated with the University for all faculty and staff.

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How can I complete my testing and exams remotely?

Even though the physical Testing Center location is closed, we are still functioning remotely. We are working in conjunction with Academic Technology Services to meet testing needs.

To meet the testing needs of your courses, we still need information listed below sent to Testing.Center@logan.edu, for all courses that have moved from face-to-face to online to assist the Testing Center Coordinator and Academic Technology Services:

1. Notify the Testing Center as soon as you have your test dates, test times, and length of time of each examination or quiz (in ExamSoft, Canvas, etc.) via the email address above.
2. At least 24 hours before the examination or quiz, please send via the email address above the following information:
 - a. Name of the exam or quiz
 - b. Date of the exam or quiz
 - c. Time of the exam or quiz
 - d. The password
 - e. The resume code
 - f. Length of the exam or quiz
 - g. Indicate the method of assessment (i.e. Exam Soft, Canvas, etc.)
 - h. Attach to the email a paper copy of the exam or quiz

If you have any questions regarding academic accommodations, please contact Dr. Dishauzi at Karen.Dishauzi@logan.edu. Any questions regarding the Testing Center, please contact Laura Arnett at Testing.Center@logan.edu.

What if I become ill or believe I may have Coronavirus?

Immediately contact your personal health care provider.

If you believe you may have been exposed to COVID-19 and have signs of illness, including fever, cough, or shortness of breath), please self-report to Logan by contacting Dean of Students Shelley Sawalich at 636-230-1797. We will help protect your privacy, of course, and offer assistance however possible.

If you are coming back to St. Louis from areas where the Coronavirus disease/COVID-19 outbreak is concentrated (at this time, that includes New York City, San Francisco, Seattle and areas within a 100-mile radius as well all ski resorts and cruises), please take care to follow CDC guidelines and self-quarantine for two weeks, regardless of symptoms.

Where can I find more information?

Visit <http://www.logan.edu/healthupdate> for campus updates as well as county, state and national resources regarding Coronavirus.