



March 27, 2020

To Our Partners in Care –

Thank you for everything that you and your teams are doing to continue to meet the health needs of our community. As you know, our state and local governments have passed executive orders requiring health care providers to focus only on essential services. I want you to know how St. Luke's CDI is complying with these orders so we can ensure that your patients continue to get the essential diagnostic imaging services and procedures they need.

- **St. Luke's CDI centers are focused on providing essential services.** Our focus is on providing essential diagnostic imaging and image-guided procedures, which if indefinitely delayed, would create undue risk to the current or future health of a patient. We believe it is your judgment which is best relied upon when deciding if the condition of one of your patients requires essential imaging or an image-guided procedure. There may, however, be circumstances that require a physician to physician consultation. Our radiologists are available by phone to consult regarding any of your patients, and if we have any questions regarding the essential nature or necessity of an ordered exam, we will contact you to discuss the orders in more detail.
- **Screening exams are temporarily suspended.** This includes screening mammography, screening ultrasound, screening breast MRI, coronary artery calcifications, bone density screening, CT colonography and CT lung screening. All scheduled screening exams are being rescheduled and new screening exams will be scheduled at a later date so we can focus on essential services.
- **Providing a safe environment for patients and staff.** In an outpatient setting, we are not equipped to manage a COVID-19 patient. To ensure the safety of patients and staff, we are following Centers for Disease Control (CDC) screening guidelines and asking all patients and visitors if they have fever or cough, if they have an unexplained new onset cough or shortness of breath, and if they have had contact with anyone having COVID-19. These questions are asked at scheduling, upon arrival and throughout their visit to our center. We will also be taking their temperature. Our staff are rigorously cleaning every surface in our centers, following all CDC recommended precautions, and following social distancing protocols.

Serving and working together we will weather this crisis. Thank you for collaborating with us regarding careful assessment of patients requiring non-COVID-19 related health care. Again, we are committed to easing the burden on our community health care systems and as always remain committed to serving you and your patients.

Sincerely,

A handwritten signature in black ink, appearing to read 'AG', with a stylized flourish at the end.

Dr. Alexandra Georges
Medical Director

A handwritten signature in black ink, appearing to read 'Rob Cherney', with a large, sweeping flourish at the end.

Rob Cherney
Senior Vice President & General Manager
Center for Diagnostic Imaging